HCENTIVE

<u>Campus Recruitment – 2015 Batch</u>

(Strictly for Unplaced Students Only)

Company Name : HCENTIVE

Website : www.hcentive.com

Date : 26^{th} May 2015 (Tuesday)

Time : 9 AM

Venue : F 2 Audi

Eligibility Criteria : **B.Tech** (All Branches)

Percentage Criteria : 60% in 10th, 12th & B.Tech

No Current Backlogs

Designation : Technical Support (Production Department)

& Associate Quality Analyst

Salary Package : 2 .75 LPA Fixed + 25K Variable

Working in shifts will have extra incentives too.

Interview Process : Pen/ Paper test - Technical

Psychometric Test

Technical Discussion

HR Interview

Location : Noida

Technical Skills : Database, Problem Solving, Unix

Job Responsibilities :

- The person will work closely with business stakeholders, product engineering, implementation, QA and other production support teams within hCentive.
- The team is responsible in providing technical support (level 2&3) to internal and external users using the portals.
- The role needs to be able to support the application 24x5, will be required to work in shifts.

- The role requires the ability to provide rapid response to queues of incoming problem incidents, participate in root cause analysis (RCA) efforts, assists with building up knowledge base articles and documentations.
- The candidate needs to be comfortable in providing technical support that includes diagnosis of issues, performance and overall health monitoring, data fixes and updates, and configuration changes.

Documents Required (Mandatory)

- 1. Clipboard for Writing Exam (Must Bring)
- 2. Campus ID Card (Mandatory)
- 3. College ID Card (Original + Photocopy)
- 4. Passport Size Color Photos (5 Nos.)
- 5. Photocopies of all Mark sheets (X, XII, B.Tech All Semesters)
- 6. Updated Resume (5 Nos.)
- 7. A4 sheets for rough work (Min 10 Rough Sheets)

My Best Wishes,

Prof. (Dr.) Ajay Rana

Director - ATPC